



Instructions

Apple iPhone & iPad
iCloud

Whenever you configure iCloud for email, it is impossible to change the SMTP server when using the default iCloud settings; it will automatically use the default iCloud SMTP server settings.

To get around this and to send email without delay, you will have to setup your email account outside of iCloud and reconfigure your email account the way you configure non-iCloud email accounts. Other options in iCloud like Agenda’s or Contacts can stay in iCloud. If you read your email on multiple devices, it is advised to use IMAP instead of POP3. With IMAP your email will stay on the mail server (until you move them out or delete them). If IMAP is not available for your email account, you can setup POP3 in such a way that it will leave email messages on the server for an amount of time, for instance for 1 month, so you have the same email messages on your other devices.

In this manual you will find a walkthrough how to disable your current iCloud e-mail settings and reconfigure your email account outside of iCloud, using Travel SMTP as your SMTP server.

You will also find extra information of all possible configuration options.

Table of contents

Register extra email addresses to your Travel SMTP account.....	2
Guide & Walkthrough	3
Tip for domain name owners.....	12
Possible configurations (port numbers & encryptions).....	13

How to register extra email addresses to your Travel SMTP account

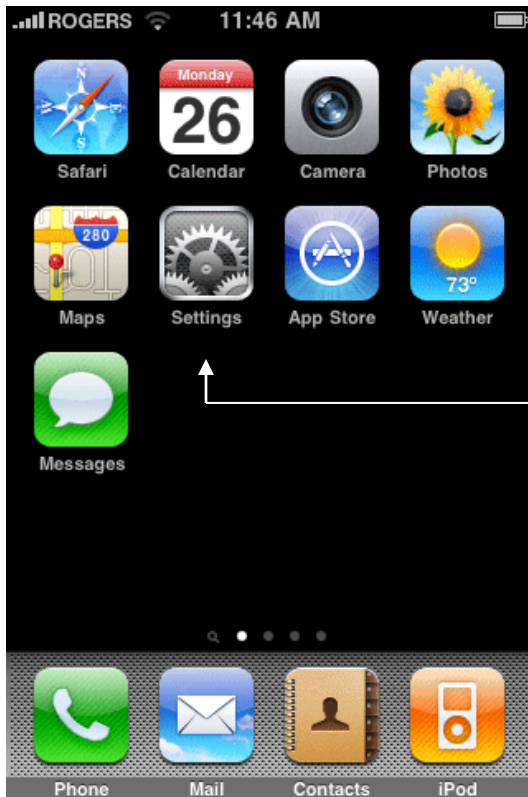
To prevent people from sending email messages from email addresses they do not own (anti spam policy), all email addresses you use with Travel SMTP need to be registered and validated. The email address you used during your registration is automatically validated and ready to use. All other email addresses that you use can be registered to your Travel SMTP account by logging into our website:

<https://www.travelsmtp.com/s/login.php>

You can also go to the website's main page and then click on "**Login**" at the right top of the window. After you are logged in, go to "**Senders**" to add extra email addresses.

Accounts with unlimited senders can also register domain names to their accounts. When a domain name is registered to your account, you will no longer have to specify each email address from that domain separately and all possible email addresses from that domain will automatically be registered and validated.

After saving extra email addresses and/or domain names, you will receive an email message from our server with a verification link. Click on this link or enter the verification code directly. The address will now have the status "**Verified**" and can now be used with your Travel SMTP account.



Step 1:

From the home screen, go to **Settings**.

Step 2:

Scroll down a little and tap the option **Mail, Contacts, Calendars**.





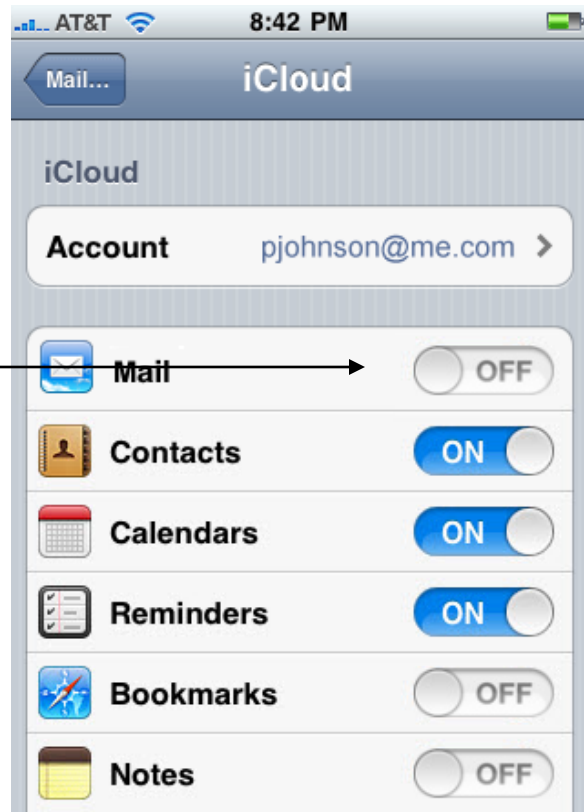
Step 3:

Tap your **iCloud** account.

Step 4:

Disable **Mail** from your iCloud settings like in the example on the right. You can leave on any other option that is turned on here.

On the top left of the screen, tap **Mail...** to go back to the Mail settings.



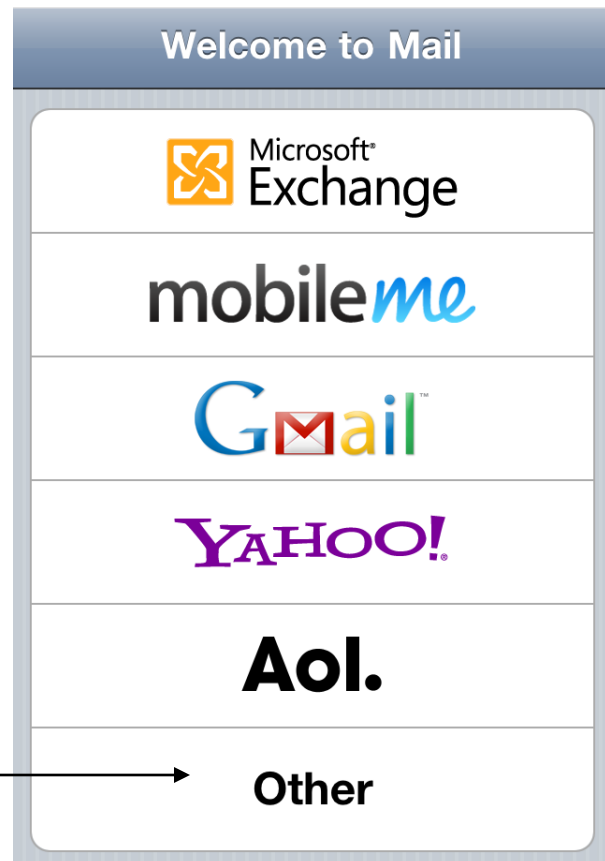


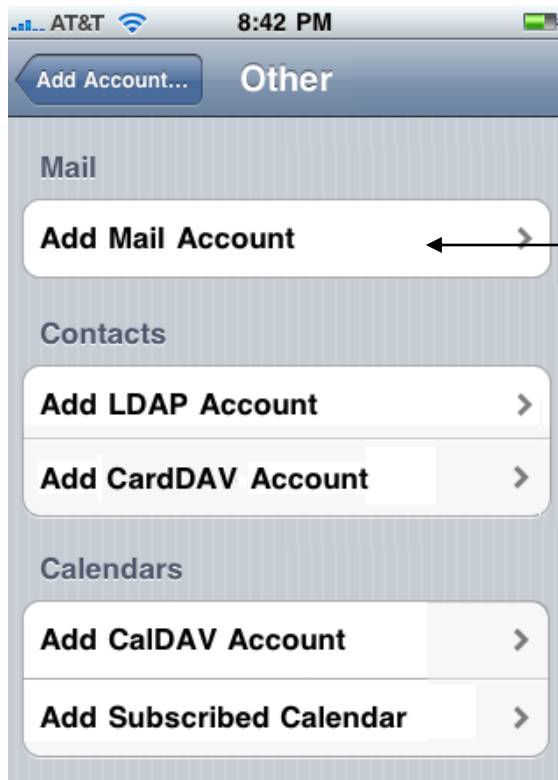
Step 5:

Tap **"Add account..."** to recreate the iCloud email account.

Step 6:

Scroll down and tap **"Other"**.





Step 7:

Tap "Add Mail Account".

Step 8:

Enter your name in the "Name" field.

Enter your email address here.

Enter your password at the "Password" field.

At the "Description" field, enter a description.

On the top right of the screen, tap "Save".





Step 9:

If your email account supports IMAP, select IMAP, otherwise select POP at the top of the screen. Scroll half way down until "**Incoming Mail Server**".

At the "**Host Name**" field, enter the address of the incoming mail server for your email address. (for example ***imap.mail.mac.com***).

At the "**User Name**" field, enter the user name that belongs to your email address (in most cases this is your email address, otherwise the first part of your email address).

Scroll down again until "**Outgoing Mail Server**".

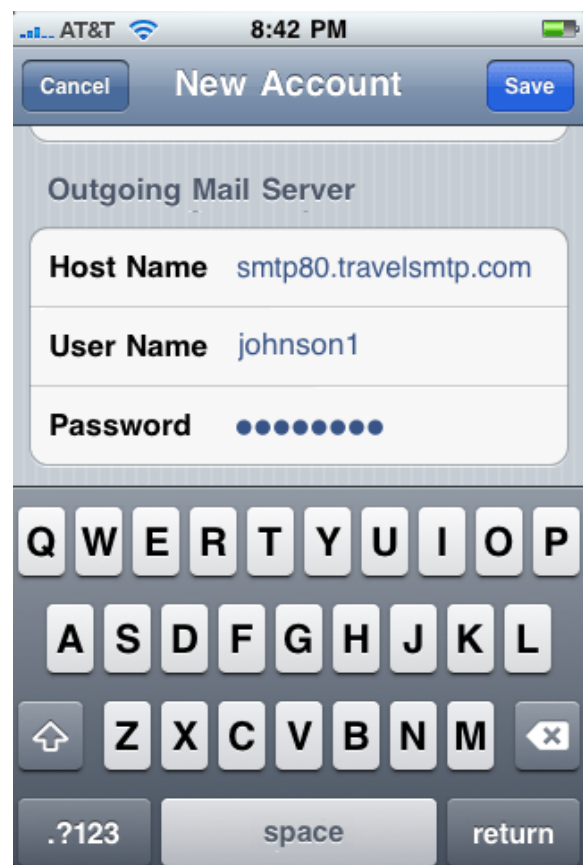
Step 10:

At the "**Host Name**" field, enter: ***smtp80.travelsmtp.com***.

At the "**User Name**" and "**Password**" fields, enter the Travel SMTP user name and password that you received from us by email.

On the top right of the screen, tap "**Save**".

Your iPhone or iPad will now try to verify your account information and this may take a while since it will try to communicate with all the default ports first, which are not available on this address. Wait for the error message to appear.

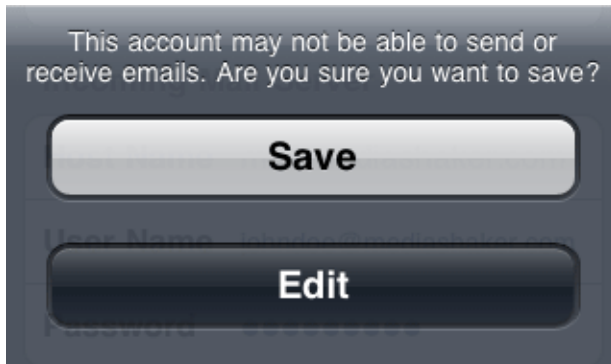




Step 11:

The error message "Cannot Connect Using SSL" will appear. Tap "**No**".

Again click "**Save**" at the right top of the screen.



Step 12:

At the next error message, tap "**Save**".



Step 13:

Make sure "Mail" is on and tap "**Save**" at the top right of the screen.

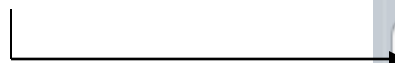


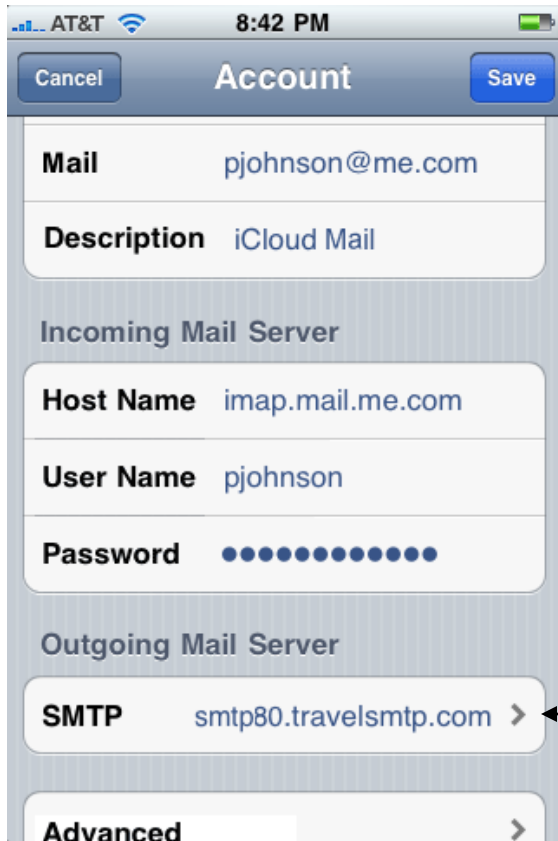
Step 14:

Tap on your newly created "iCloud Mail" account (or whatever description you gave to it in step 8).

Step 15:

Tap on the "Account" field.





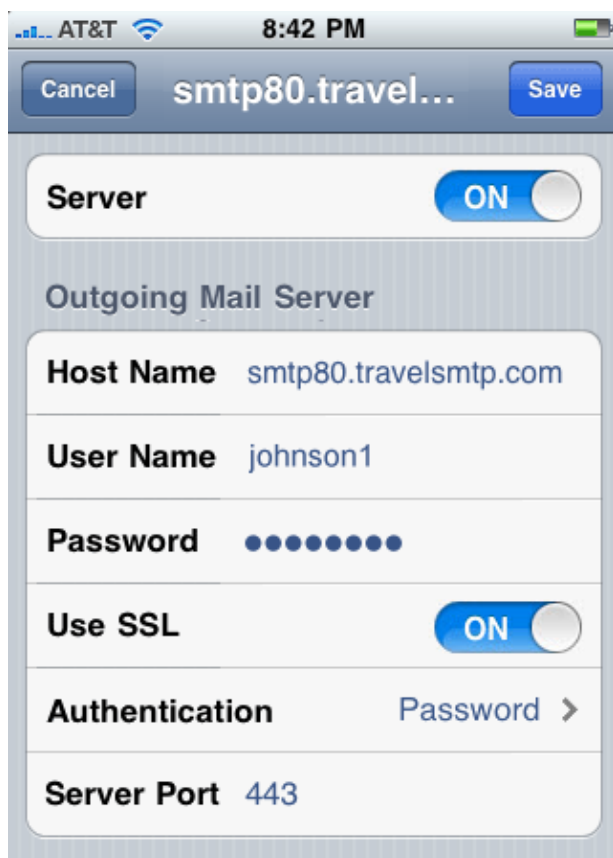
Step 16:

Scroll down and tap the "SMTP" server at the "Outgoing Mail Server" section.

Step 17:

At the "Primary Server" section, tap "smtp80.travelsmtp.com".





Step 18:

Make sure the “**Server**” is set to **ON** and also if **SSL** is set to **ON**, as shown in the image on the right.

Select **Password** as the **Authentication** method.

At the bottom, change the number at “**Server Port**” to **443**.

On the top right of the screen, tap “**Save**”.

After it is done validating go back to the main settings menu by tapping the button on the top left of the screen.

Tip for domain name owners

When you use your own domain for emailing and want to improve email deliverability, you might want to add SPF records in your domain's DNS. Most webhosting companies provide a DNS tool in the control panel you use for managing your domain. For detailed instructions on how to add DNS records for your domain, please consult your webhosting provider or your control panel's manual.

If you do not yet have SPF records added for your domain, add the following two records of type TXT and SPF:

@ IN TXT "v=spf1 mx include:travelsmtp.com ?all"

If you already have a SPF record in your DNS, just add the ***include:travelsmtp.com*** part to the existing record.

Possible configurations

The following port numbers and encryptions are possible with Apple iPhone's and iPad's:

Description:	Server address:	Port:	Encryption:
Default TLS configuration	smtp.travelsmtp.com	587	With or without SSL
Optional	smtp.travelsmtp.com	2525	With or without SSL
Default SSL configuration	smtp.travelsmtp.com	465	SSL
Firewall-proof configuration	smtp80.travelsmtp.com	80	With or without SSL
Firewall-proof SSL configuration	smtp80.travelsmtp.com	443	SSL

The above options are all tested and working on Apple iPhone's and iPads. This means that in case one of the options do not work for you, there either is a mistake in your configuration (in that case, please check the FAQ on our website for help with configuration problems), or the network you are using is blocking particular communication. In the last case, you will need to use the firewall-proof option on port 443 (also note this server has a different address!).

What configuration should I use?

It is recommended to use an encrypted connection (SSL/TLS). When using an encrypted connection, the communication from your computer to the Travel SMTP server will be secured and unreadable for others other than the receiver of your email. In particular when you work on public networks like WiFi hotspots, this is the recommended option.

Sometimes the default SMTP ports are being blocked by firewalls, for example in hotels or campsites, or in areas like China. In that case, you will need to use one of our firewall-proof configurations (port 443 is recommended over port 80).

In this manual we will use the firewall-proof SSL configuration on port 443.